

WATER AND WASTE SERVICES - WATER & SANITATION - WATER - CONSUMPTIVE : EMERGENCY LEVEL (DURING RESTRICTIONS ONLY)										
	CAT.	SERVICES RENDERED	UNIT	REMARKS	2018/19 R excl. VAT	2018/19 R incl. VAT	VAT Yes/No	2019/20 R excl. VAT	2019/20 R incl. VAT	% Increase
		WATER CONSUMPTION : METERED								
A		POTABLE WATER:								
1.1		Domestic Full - Non Indigent		Water which is used predominantly for domestic purposes and supplied to single residential properties.						
	S	Step 1 (0 ≤ 6kl)	Per kl		N/A	N/A	y	23.10	26.57	N/A
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		N/A	N/A	y	37.53	43.16	N/A
		Step 3 (>10.5 ≤ 35kl)	Per kl		N/A	N/A	y	57.11	65.68	N/A
		Step 4 (> 35kl)	Per kl		N/A	N/A	y	327.00	376.05	N/A
1.2.1		Domestic Full - Indigent (Uncontrolled)		Water which is used predominantly for domestic purposes and supplied to single residential properties. Refer to the Credit Control and Debt Collection Policy for criteria.						
	S	Step 1 (0 ≤ 6kl)	Per kl		N/A	N/A	y	0.00	0.00	N/A
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		N/A	N/A	y	0.00	0.00	N/A
		Step 3 (>10.5 ≤ 35kl)	Per kl		N/A	N/A	y	57.11	65.68	N/A
		Step 4 (> 35kl)	Per kl		N/A	N/A	y	327.00	376.05	N/A
1.2.2		Domestic Full - Indigent (Controlled)		Water which is used predominantly for domestic purposes and supplied to single residential properties. Refer to the Credit Control and Debt Collection Policy for criteria.						
	S	Step 1 (0 ≤ 6kl)	Per kl		N/A	N/A	y	0.00	0.00	N/A
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		N/A	N/A	y	0.00	0.00	N/A
		Step 3 (>10.5 ≤ 35kl)	Per kl		N/A	N/A	y	0.00	0.00	N/A
		Step 4 (> 35kl)	Per kl		N/A	N/A	y	0.00	0.00	N/A
1.3		Domestic Cluster - Non Indigent		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. An allowance to apply the tariff structure per unit per month upon submission of a signed affidavit stating the number of units/refer tariff policy.						
	S	Step 1 (0 ≤ 6kl)	Per kl		N/A	N/A	y	23.10	26.57	N/A
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		N/A	N/A	y	37.53	43.16	N/A
		Step 3 (>10.5 ≤ 35kl)	Per kl		N/A	N/A	y	57.11	65.68	N/A
		Step 4 (> 35kl)	Per kl		N/A	N/A	y	327.00	376.05	N/A

1.4		Domestic Cluster - Social Housing Institutions - City Partners		Cluster Development Properties registered in the name of a SHRA-accredited Social Housing Institution and, registered as City Partners - Full and Conditional						
	S	Step 1 (0 ≤ 6kl)	Per kl		N/A	N/A	y	0.00	0.00	N/A
	S	Step 2 (>6 < 10.5kl)	Per kl		N/A	N/A	y	37.53	43.16	N/A
		Step 3 (>10.5 ≤ 35kl)	Per kl		N/A	N/A	y	57.11	65.68	N/A
		Step 4 (>35kl)	Per kl		N/A	N/A	y	327.00	376.05	N/A
1.5		Domestic Cluster - Indigent (Uncontrolled)		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. An allowance of 10.5 kl per unit per month at zero cost upon submission of a signed affidavit stating the number of units/refer tariff policy. Categorisation will be subject to the approval of Indigency of the Full Development.						
	S	Step 1 (0 ≤ 6kl)	Per kl		N/A	N/A	y	0.00	0.00	N/A
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		N/A	N/A	y	0.00	0.00	N/A
		Step 3 (>10.5 ≤ 35kl)	Per kl		N/A	N/A	y	57.11	65.68	N/A
		Step 4 (> 35kl)	Per kl		N/A	N/A	y	327.00	376.05	N/A
1.5.1		Domestic Cluster - Indigent (Controlled)		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. An allowance of 10.5 kl per unit per month at zero cost upon submission of a signed affidavit stating the number of units/refer tariff policy. Categorisation will be subject to the approval of Indigency of the Full Development.						
	S	Step 1 (0 ≤ 6kl)	Per kl		N/A	N/A	y	0.00	0.00	N/A
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		N/A	N/A	y	0.00	0.00	N/A
		Step 3 (>10.5 < 35kl)	Per kl		N/A	N/A	y	0.00	0.00	N/A
		Step 4 (> 35kl)	Per kl		N/A	N/A	y	0.00	0.00	N/A
1.6		Domestic - Backyard Dwellers		Single separate activated water management device to backyard occupants. An allowance of 10.5 kl per structure per month at zero cost upon submission of a signed affidavit stating occupants and the number of units. (Not currently active).						
	S	Step 1 (0 ≤ 6kl)	Per kl		N/A	N/A	y	0.00	0.00	N/A
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		N/A	N/A	y	0.00	0.00	N/A
2.1		COMMERCIAL	Per kl	Water supplied to premises predominantly of a commercial nature.	N/A	N/A	y	40.88	47.01	N/A

2.2		INDUSTRIAL	Per kl	Water which is used in manufacturing, generating electricity, land-based transport, construction or any related purpose.	N/A	N/A	y	40.88	47.01	N/A
3		OTHER:								
3.1		Government	Per kl	National and Provincial Departments.	N/A	N/A	y	40.88	47.01	N/A
3.2	FCR	Schools/Sport Bodies/Religious Institutions/Charities	Per kl		N/A	N/A	y	40.88	47.01	N/A
3.3		Miscellaneous	Per kl	All consumers who do not fall within the above categories, including Hydrant Standpipes.	N/A	N/A	y	40.88	47.01	N/A
3.4		Homeless people shelters / Homes catering for the health of physically or mentally challenged individuals / Homes for Children		Homeless People shelters / homes catering for the health of physically or mentally challenged individuals, children's homes and which has applied for and been registered as such shelter by the relevant Council Committee/Body. A sworn affidavit must accompany the application indicating the number of people normally accommodated at the facility.						
	FCR	Step 1 (0 ≤ 0.75 kl per person)	Per kl per person		N/A	N/A	y	0.00	0.00	N/A
	FCR	Step 2 (>0.75 kl per person)	Per kl per person		N/A	N/A	y	40.88	47.01	N/A
3.5		Old Aged Homes as defined		Registered old aged homes as defined. A sworn affidavit must accompany the application indicating the number of people normally accommodated at the facility.						
	FCR	Step 1 (0 ≤ 0.75 kl per person)	Per kl per person		N/A	N/A	y	0.00	0.00	N/A
	FCR	Step 2 (>0.75 kl per person)	Per kl per person		N/A	N/A	y	40.88	47.01	N/A
3.6		Vulnerable Groups (Subsistence farming)		As defined in the City's Urban Agriculture Policy for approved and registered groups, considered on an annual basis.						
	FCR	Step 1 (0 ≤ 10 kl)	Per kl	Free allocation. Corresponding Sanitation consumption not free.	N/A	N/A	y	0.00	0.00	N/A
	FCR	Step 2 (>10 kl)	Per kl	Normal tariff	N/A	N/A	y	The normal tariff for the premises on which the facility is situated	The normal tariff for the premises on which the facility is situated	N/A

4		DEPARTMENTAL:		Departmental use						
4.1	FCR	Municipal (including Municipal Standpipes)	Per kl		N/A	n	40.88		N/A	
4.2		Full - Non Indigent		Water which is used predominantly for domestic purposes and supplied to single residential properties.						
	S	Step 1 (0 ≤ 6kl)	Per kl		N/A	n	23.10		N/A	
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		N/A	n	37.53		N/A	
		Step 3 (>10.5 ≤ 35kl)	Per kl		N/A	n	57.11		N/A	
		Step 4 (> 35kl)	Per kl		N/A	n	327.00		N/A	
4.3.1		Domestic Full - Indigent (Uncontrolled)		Water which is used predominantly for domestic purposes and supplied to single residential properties. Refer to the Credit Control and Debt Collection Policy for criteria.						
	S	Step 1 (0 ≤ 6kl)	Per kl		N/A	n	0.00		N/A	
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		N/A	n	0.00		N/A	
		Step 3 (>10.5 ≤ 35kl)	Per kl		N/A	n	57.11		N/A	
		Step 4 (> 35kl)	Per kl		N/A	n	327.00		N/A	
4.3.2		Domestic Full - Indigent (Controlled)		Water which is used predominantly for domestic purposes and supplied to single residential properties. Refer to the Credit Control and Debt Collection Policy for criteria.						
	S	Step 1 (0 ≤ 6kl)	Per kl		N/A	n	0.00		N/A	
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		N/A	n	0.00		N/A	
		Step 3 (>10.5 ≤ 35kl)	Per kl		N/A	n	0.00		N/A	
		Step 4 (> 35kl)	Per kl		N/A	n	0.00		N/A	
4.4		Cluster - Non Indigent		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. An allowance to apply the tariff structure per unit per month upon submission of a signed affidavit stating the number of units/refer tariff policy.						
	S	Step 1 (0 ≤ 6kl)	Per kl		N/A	n	23.10		N/A	
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		N/A	n	37.53		N/A	
		Step 3 (>10.5 ≤ 35kl)	Per kl		N/A	n	57.11		N/A	
		Step 4 (> 35kl)	Per kl		N/A	n	327.00		N/A	

4.5		Cluster - Indigent (Uncontrolled)		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. An allowance of 10.5 kl per unit per month at zero cost upon submission of a signed affidavit stating the number of units/refer tariff policy. Categorisation will be subject to the approval of Indigency of the Full Development.						
	S	Step 1 (0 ≤ 6kl)	Per kl		N/A		n	0.00		N/A
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		N/A		n	0.00		N/A
		Step 3 (>10.5 ≤ 35kl)	Per kl		N/A		n	57.11		N/A
		Step 4 (> 35kl)	Per kl		N/A		n	327.00		N/A
4.5.1		Cluster - Indigent (Controlled)		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. An allowance of 10.5 kl per unit per month at zero cost upon submission of a signed affidavit stating the number of units/refer tariff policy. Categorisation will be subject to the approval of Indigency of the Full Development.						
	S	Step 1 (0 ≤ 6kl)	Per kl		N/A		n	0.00		N/A
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		N/A		n	0.00		N/A
		Step 3 (>10.5 ≤ 35kl)	Per kl		N/A		n	0.00		N/A
		Step 4 (> 35kl)	Per kl		N/A		n	0.00		N/A
4.6		Backyard Dwellers		Single separate activated water management device to backyard occupants. An allowance of 10.5 kl per structure per month at zero cost upon submission of a signed affidavit stating occupants and the number of units. (Currently active)						
	S	Step 1 (0 ≤ 6kl)	Per kl		N/A		n	0.00		N/A
	S	Step 2 (>6 ≤ 10.5kl)	Per kl		N/A		n	0.00		N/A
5	MR	Miscellaneous - EXTERNAL	Per kl	All consumers that are supplied outside of the City of Cape Town.	N/A	N/A	y	60.30	69.35	N/A
6		BULK TARIFF		The tariff is exclusive of Water Research Commissions Levy. Only for Bulk Supply to other Municipalities and for cost recovery from Water Services Reticulation of the City of Cape Town.						
6.1	FCR	Bulk Tariff - External Customers	Per kl	External Customers	N/A	N/A	y	11.39	13.10	N/A

6.2	FCR	Bulk Tariff - Rectification	Per kl	Rectification	N/A		n	11.39		N/A
6.B		WATER RECLAMATION - BULK TARIFF		The tariff relates to the selling of water reclaimed from the Wastewater Treatment Plants and used by the Bulk Water branch.	N/A		n	4.86		N/A
B		NON POTABLE WATER								
7		SPRING WATER								
7.1		Infrastructure provided by Council:								
7.1.1	FCR	Commercial / Industrial users/Domestic	Per kl		N/A	N/A	y	6.43	7.39	N/A
7.1.2	FCR	Schools	Per kl	Schools	N/A	N/A	y	5.62	6.46	N/A
7.1.3	FCR	Departmental	Per kl	Departmental	N/A		n	5.62		N/A
7.1.4	FCR	Golf Clubs	Per kl	Golf Clubs	N/A	N/A	y	5.62	6.46	N/A
7.2		Infrastructure provided by User:								
7.2.1	FCR	Irrigation	Per kl	Agricultural irrigation schemes & Bulk Supply (min 5 Mega litre/day)	N/A	N/A	y	2.21	2.54	N/A
7.2.2	FCR	Commercial / Industrial users/Domestic	Per kl		N/A	N/A	y	2.21	2.54	N/A
7.2.3	FCR	Schools	Per kl	Schools	N/A	N/A	y	2.21	2.54	N/A
7.2.4	FCR	Departmental	Per kl	Departmental	N/A		n	2.21		N/A
7.2.5	FCR	Golf Clubs	Per kl	Golf Clubs	N/A	N/A	y	2.21	2.54	N/A
8		TREATED EFFLUENT WATER :								
8.1		Infrastructure provided by Council:								
8.1.1	FCR	Commercial / Industrial users/Domestic	Per kl		N/A	N/A	y	6.43	7.39	N/A
8.1.2	FCR	Schools	Per kl	Schools	N/A	N/A	y	5.62	6.46	N/A
8.1.3	FCR	Departmental	Per kl	Departmental	N/A		n	5.62		N/A
8.1.4	FCR	Golf Clubs	Per kl	Golf Clubs	N/A	N/A	y	5.62	6.46	N/A

8.2		Infrastructure provided by User:								
8.2.1	FCR	Irrigation	Per kl	Agricultural irrigation schemes & Bulk Supply (min 5 Mega litre/day)	N/A	N/A	y	2.21	2.54	N/A
8.2.2	FCR	Commercial / Industrial users/Domestic	Per kl		N/A	N/A	y	2.21	2.54	N/A
8.2.3	FCR	Schools	Per kl	Schools	N/A	N/A	y	2.21	2.54	N/A
8.2.4	FCR	Departmental	Per kl	Departmental	N/A		n	2.21		N/A
8.2.5	FCR	Golf Clubs	Per kl	Golf Clubs	N/A	N/A	y	2.21	2.54	N/A
8.3		Current Agreements:								
8.3.1		Special Users	Per kl	As per Agreement with Director Water & Sanitation	N/A	N/A	y	As per Agreement with Director	As per Agreement with Director	N/A
9		ALL WATER - FIXED BASIC:								
9.1		All categories (excluding Indigent Properties)								
		15mm	Per meter Per month		N/A	N/A	y	56.00	64.40	N/A
		20mm	Per meter Per month		N/A	N/A	y	100.00	115.00	N/A
		25mm	Per meter Per month		N/A	N/A	y	156.00	179.40	N/A
		40mm	Per meter Per month		N/A	N/A	y	400.00	460.00	N/A
		50mm	Per meter Per month		N/A	N/A	y	625.00	718.75	N/A
		80mm	Per meter Per month		N/A	N/A	y	1 600.00	1 840.00	N/A
		100mm	Per meter Per month		N/A	N/A	y	2 500.00	2 875.00	N/A
		150mm	Per meter Per month		N/A	N/A	y	5 625.00	6 468.75	N/A
		200mm	Per meter Per month		N/A	N/A	y	10 000.00	11 500.00	N/A
		250mm	Per meter Per month		N/A	N/A	y	15 605.00	17 945.75	N/A
		300mm and Above	Per meter Per month		N/A	N/A	y	22 500.00	25 875.00	N/A
9.2		Indigent Properties								
		15mm	Per meter Per month		N/A	N/A	y	0.00	0.00	N/A
		20mm	Per meter Per month		N/A	N/A	y	0.00	0.00	N/A

		25mm	Per meter Per month		N/A	N/A	y	0.00	0.00	N/A
		40mm	Per meter Per month		N/A	N/A	y	0.00	0.00	N/A
10		PUNITIVE TARIFF - LARGE FAMILY ADJUSTMENT FACTORS			FACTOR:			FACTOR:		
		5 Person Household			N/A			0.80		
		6 Person Household			N/A			0.67		
		7 Person Household			N/A			0.57		
		8 Person Household			N/A			0.50		
		9 Person Household			N/A			0.44		
		10 Person Household			N/A			0.40		
		11 Person Household			N/A			0.36		
		12 Person Household			N/A			0.33		
		>12 Person Household			N/A			0.31		